



FAQ

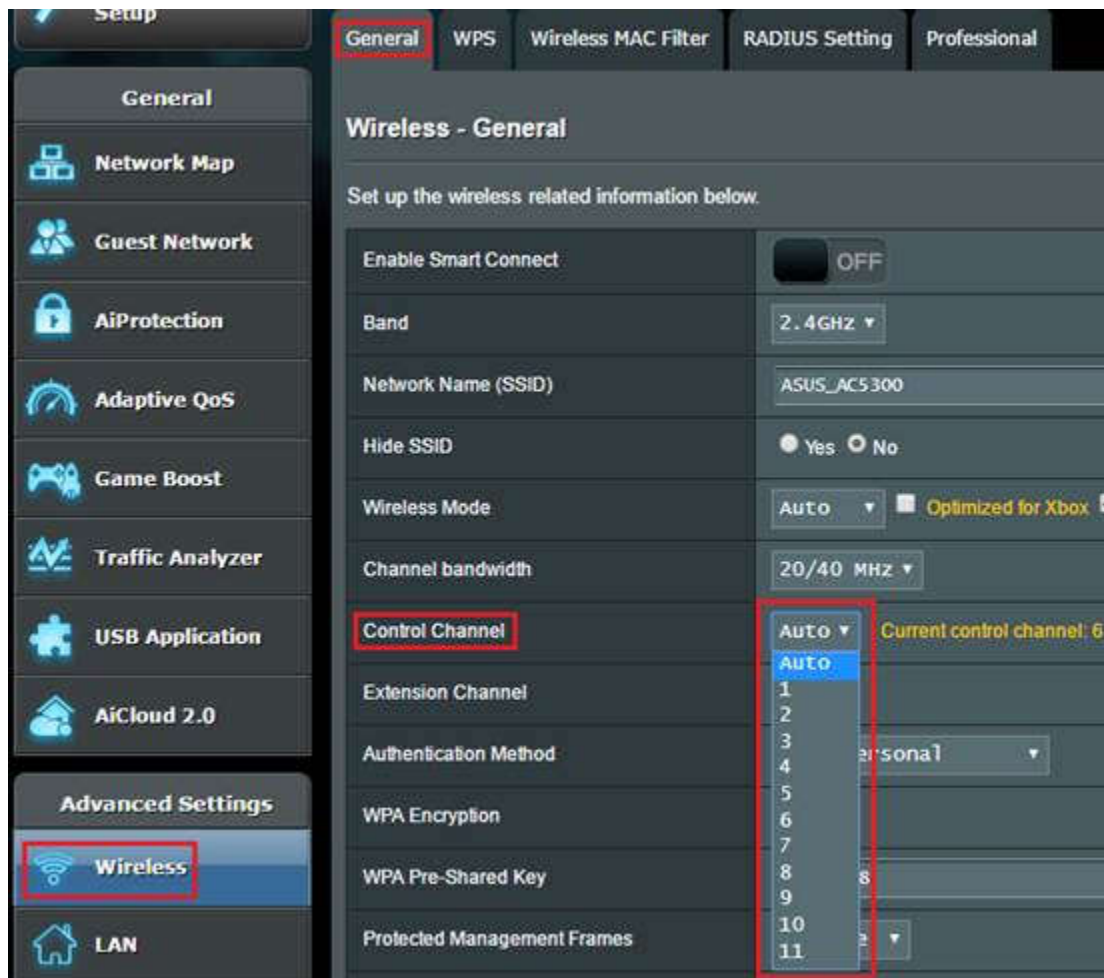
[Trouble shooting] WiFi signal is often disconnected

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1. Please make sure the firmware of router is the latest one.



2. You can switch to control channels with less interference.



3. Please make sure no disturbances around router which could impact wireless signals

Ex: Microwave, cordless phone, power box...etc.

4. Please make sure no resistance around router which could impact wireless signals

Ex: Iron cabinet, iron door, Concrete walls, sealed cabinet. Put router on the ground or behind sofa...etc.

5. Please try to place your router at other location

Ex: You can put router on the wood cabinet, on the table, center of your house or closer to the weakest WiFi signal point

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Does this document solve your problem? ☐ Yes ☐ No

What can we do to improve this document?

To protect your privacy, please DO NOT include your contact information in your feedback.

FEEDBACK